



CORE COMPETENCIES

The below listed competencies are a ‘MUST HAVE’ for every new hire of the SPCA of Texas. All SPCA employees must have a willingness to:

1. Pursue training and developmental opportunities;
2. Share their expertise with others;
3. Consistently report to work on time;
4. Respond promptly to customer requests/needs;
5. Ask for help;
6. Have mutual respect and caring for PEOPLE, ANIMALS, and the SPCA;
7. Act with integrity and honesty in all dealings;
8. Work in and be a part of a “TEAM” environment;
9. Take responsibility for their own actions;
10. Commit to doing the best job possible;
11. Learn from anyone, anything, at any time;
12. Display a positive outlook and pleasant manner;
13. Use their work time efficiently;
14. Verbally create pictures and visions of how to perform their work;
15. Articulate their strengths and weaknesses;
16. Relate well to all kinds of people inside/outside of the SPCA;
17. Admit mistakes when they are made;
18. Meet the expectations and requirements of the customer;
19. Display an understanding how their job relates to other jobs in the department and the SPCA as a whole
20. Work independently